

FORUM RESEARCH INC.

September 17, 2008 Graduate Outcomes/Graduate Satisfaction Survey

(OM0X)

Good evening/afternoon, my name is _____ and I'm calling from Forum for _____
(NAME OF COLLEGE FROM LIST). Could I speak to _____ **(NAME FROM LIST)**?
**IF NOT AVAILABLE, MAKE APPOINTMENT TO CALL BACK. WHEN YOU HAVE THE
RIGHT PERSON, CONTINUE:** Hi, _____ **(FIRST NAME FROM LIST)**, my
name is _____ and I'm calling from Forum for _____ **(COLLEGE FROM
LIST)**. We're following-up with students who graduated six to eight months ago in order to get
your comments about the college and your experiences since leaving the college. Your
comments are important to _____ **(NAME OF COLLEGE)** so it can improve it's
programs and services.

I'd like to ask you a few questions but first I want to let you know that this information is being
collected under the authority subsection 8(2) of Ontario Regulation 34/03 made under the Ministry
of Training, Colleges and Universities Act. The information is used by the college to help students
and graduates make informed career decisions and to review programs. Anonymous information
is provided to the Ministry to produce the annual aggregated employment profile of graduates and
to report on the performance of colleges. If you want more information about this or the follow-up,
it is available on the collegekpi.com web site or I can give you a contact name and number at
your college. **IF ASKED COLLEGE CONTACT AND PHONE NUMBER FROM LIST PROVIDED**

SECTION A - GRADUATE EDUCATIONAL STATUS

IF EMPLOYER SURVEY, GO TO INTRODUCTION BEFORE Q70, ELSE CONTINUE:

1. First of all, could you tell me whether you were attending an educational institution on a full-
time basis or part-time basis during the week of _____ **(REFERENCE WEEK)?**
- | | | |
|---|----------------------|-----------------------|
| 1 | Yes, full-time [708] | -- CONTINUE |
| 2 | Yes, part-time | -- CONTINUE |
| 3 | No | -- SKIP TO Q.6 |

2. And during that week, were you attending a college, a university or other institution?

01 College (Other) [709 - 710] → **CONTINUE**

02 Algonquin

03 College Boreal

04 Cambrian

05 Canadore

06 Centennial

07 La Cite collégiale

08 Conestoga

09 Confederation

10 Durham

11 Fanshawe

12 George Brown

13 Georgian

14 Le College des Grands Lacs

15 Humber

16 Lambton

17 Loyalist

18 Mohawk

19 Niagara

20 Northern

21 St. Clair

22 St. Lawrence

23 Sault

24 Seneca

25 Sheridan

26 Sir Sandford Fleming

51 University (Other) → **SKIP TO Q.4**

71 Algoma

52 Brock

53 Carleton

54 Guelph

55 Lakehead

56 Laurentian

57 McMaster

- 68 Nipissing
- 70 Ontario College of Art & Design/OCAD
- 69 Ontario Institute of Technology/UOIT
- 58 Ottawa
- 59 Queens
- 60 Ryerson
- 61 Toronto
- 62 Trent
- 63 Waterloo
- 64 Western
- 65 Wilfrid Laurier
- 66 Windsor
- 67 York

- 81 Other educational institution → **SKIP TO Q.5**
- 98 Refused → **SKIP TO Q.5**

3. Was this... **READ LIST 1-4, 6-7**

- 1 a different college program from the _____ (PROGRAM NAME) program [711]
- 2 a college post-diploma program
- 3 a third year option to a two year program (e.g. a flow through program)
- 4 a continuing education course
- 6 a college applied degree
- 7 a degree offered jointly with a university (i.e. a collaborative program)
- 5 neither [**DO NOT READ**]

**IF ENROLLED IN A COLLABRATIVE PROGRAM IN Q.3, ASK Q.3a.
ELSE SKIP TO Q.4b:**

3a. And, which university is jointly offering this degree? [712-713]

- 51 Other university (Not listed below)
- 71 Algoma
- 52 Brock
- 53 Carleton
- 54 Guelph
- 55 Lakehead
- 56 Laurentian
- 57 McMaster
- 68 Nipissing
- 70 Ontario College of Art & Design/OCAD
- 69 Ontario Institute of Technology/UOIT
- 58 Ottawa
- 59 Queens
- 60 Ryerson
- 61 Toronto
- 62 Trent
- 63 Waterloo
- 64 Western
- 65 Wilfrid Laurier
- 66 Windsor
- 67 York
- 81 Other educational institution (Not listed above)
- 98 Refused

**IF ATTENDING UNIVERSITY IN Q.2, ASK Q.4,
IF ATTENDING COLLEGE IN Q2, GO TO Q.4b, ELSE GO TO Q.5**

4. Was this a university... **READ LIST 1 - 3, 5**

- 1 certificate or diploma program, or [714] [V113]
- 2 degree program
- 3 continuing education course
- 5 degree offered jointly with a college (i.e. a collaborative program)
- 4 neither **(DO NOT READ)**

**IF ENROLLED IN A COLLABRATIVE PROGRAM IN Q.4, ASK Q.4a1.
ELSE SKIP TO Q.4a:**

4a1. And, which college is jointly offering this degree? [715-716]

- 01 Other college (Not listed below) [709 - 710]
- 02 Algonquin
- 03 College Boreal
- 04 Cambrian
- 05 Canadore
- 06 Centennial
- 07 La Cite collégiale
- 08 Conestoga
- 09 Confederation
- 10 Durham
- 11 Fanshawe
- 12 George Brown
- 13 Georgian
- 14 Le College des Grands Lacs
- 15 Humber
- 16 Lambton
- 17 Loyalist
- 18 Mohawk
- 19 Niagara
- 20 Northern
- 21 St. Clair
- 22 St. Lawrence
- 23 Sault
- 24 Seneca

- 25 Sheridan
 26 Sir Sandford Fleming
 81 Other educational institution (Not listed above)
 98 Refused

4a. What program did you enrol in? [717 - 721] **THE EXACT, OFFICAL TITLE OF THE PROGRAM**

999970 _____

99998 None/Not applicable/Refused → **GO TO Q.5**

99999 Not reported/Don't know → **GO TO Q.5**

IF ATTENDING UNIVERSITY IN Q.2, SKIP TO Q.5:

4b. What program did you enrol in? [803 - 807][V118]

PLEASE GET THE EXACT, OFFICAL TITLE OF THE PROGRAM

999970 _____

99998 None/Not applicable/Refused → **GO TO Q.5**

99999 Not reported/Don't know → **GO TO Q.5**

5a. Please tell me whether each of the following were a major reason, a minor reason or not a reason at all for returning to continue with your education? **READ AND ROTATE LIST**

		Major	Minor	Not a Reason	RF	DK
A.	Potential for higher income	3	2	1	8	9 [891]
B.	No work/ job available in your field of study	3	2	1	8	9 [892]
C.	To get diploma/ certificate/ degree	3	2	1	8	9 [893]
D.	Interest in further/ more in-depth training in field	3	2	1	8	9 [894]
E.	Interest in pursuing a different field of study	3	2	1	8	9 [895]
F.	Needed for professional designation	3	2	1	8	9 [896]
G.	Gain theoretical knowledge/ broader education	3	2	1	8	9 [897]
H.	Encouragement from others (family members, friends, faculty)	3	2	1	8	9 [898]
I.	More opportunities for career advancement	3	2	1	8	9 [899]
J.	Upgrade/ improve skills	3	2	1	8	9 [900]
K.	There was a formal transfer agreement between your previous and your current program	3	2	1	8	9 [901]
L.	Company required/ paid for it	3	2	1	8	9 [902]

IF ANSWERED PART TIME IN Q1, SKIP TO Q.6, ELSE CONTINUE:

- 5b. When you were making your plans for further education, please tell me whether each of the following was a major source of information, minor source of information or not used at all? **READ AND ROTATE LIST**

		Major	Minor	Not Used at all	RF	DK
A.	College website	3	2	1	8	9 [903]
B.	College hard copy publications	3	2	1	8	9 [904]
C.	College faculty/ counselors/ program coordinators	3	2	1	8	9 [905]
D.	College administration, i.e. registrar's office, student services	3	2	1	8	9 [906]
E.	University website/ publications	3	2	1	8	9 [907]
F.	University staff (including registrar's office, faculty, etc.)	3	2	1	8	9 [908]
G.	Other students (including current and former college and university students)	3	2	1	8	9 [909]
H.	Ontario College University Transfer Guide (OCUTG)	3	2	1	8	9 [910]
I.	Parents and Family	3	2	1	8	9 [911]

- 5c. And, what additional source of information, if any, did you use? **PROBE UNTIL UNPRODUCTIVE.**

					Q5.da	
A.	01O Other _____	[912 - 913][V143]	3	2	8	9 [995]
	97 None	→ GO TO Q5e				
	98 RF	→ GO TO Q5e				
	99 DK	→ GO TO Q5e				

- 5c. And, what additional source of information, if any, did you use? **PROBE UNTIL UNPRODUCTIVE.**

					Q5.db	
B.	01O Other _____	[996 - 997]	3	2	8	9 [1079]
	97 None	→ GO TO Q5e				
	98 RF	→ GO TO Q5e				
	99 DK	→ GO TO Q5e				

- 5c. And, what additional source of information, if any, did you use? **PROBE UNTIL UNPRODUCTIVE.**

					Q5.dc	
C.	01O Other _____	[1080 - 1081]	3	2	8	9 [1163]
	97 None	→ GO TO Q5e				
	98 RF	→ GO TO Q5e				
	99 DK	→ GO TO Q5e				

FOR EACH ADDITIONAL SOURCE OF INFORMATION USED IN Q5c, ASK:

- 5da. Was this a major or a minor source of information? **RECORD ABOVE**
- 5db. Was this a major or a minor source of information? **RECORD ABOVE**
- 5dc. Was this a major or a minor source of information? **RECORD ABOVE**
- 5e. When did you decide that you would further your education after college graduation?
Was it... **READ LIST**
- 1 Before entering the _____ (COLLEGE PROGRAM) Program at
_____ COLLEGE [1164]
- 2 At the start of the _____ (COLLEGE PROGRAM) Program at
_____ (COLLEGE) college
- 3 During the _____ (COLLEGE PROGRAM) Program at
_____ (COLLEGE) college
- 4 After completion of the _____ (COLLEGE PROGRAM)
Program at _ (COLLEGE) college
- 8 Refused
- 9 Don't know
- 5f. How related is your current program to the _____ (COLLEGE
PROGAM) at _____ (COLLEGE) college? Would you say it is..... **READ LIST**
- 3 Very related [1165][V156]
- 2 Somewhat related, or
- 1 Not related at all
- 8 Refused
- 9 Don't know
- 5g. Was there an articulation agreement between your college program and the program
you are currently enrolled in that specifies how much credit you receive from your college
program, or not?
- 1 Yes [1166]
- 2 No
- 8 Refused
- 9 Don't know

5h. Please estimate how much of your current program you have or will receive credit for. Would it be.... **READ LIST 1- 6**

- 5 Two or more years [1167]
- 4 One to two years
- 3 One year
- 2 About half a year
- 1 Less than half a year
- 0 None
- 8 Refused
- 9 Don't know

5i. When did you find out whether you were receiving credit for your college program? Was it..... **READ LIST 1- 6**

- 1 With offer of admission [1168]
- 2 At or before registration
- 3 After registration
- 4 Have not heard yet → **GO TO Q.5k**
- 5 Have not applied for credit yet, or → **GO TO Q.5k**
- 6 You are not applying for credit → **GO TO Q.5k**
- 8 Refused → **GO TO Q.5k**
- 9 Don't know → **GO TO Q.5k**

5j. Relative to what you expected, the amount of credit you received was.... **READ LIST 1-3**

- 1 Less than expected [1169]
- 2 The same as expected, or
- 3 More than expected
- 8 Refused
- 9 Don't know

5k. Do you think you would have been accepted into your current program without graduating from college first?

- 1 Yes [1170]
- 2 No
- 8 Refused
- 9 Don't know

5l. Overall, how satisfied are you with the transition experience from college to your current program?

- 5 Very satisfied [1171]
- 4 Satisfied
- 3 Neither satisfied nor dissatisfied
- 2 Dissatisfied
- 1 Very dissatisfied
- 8 Refused
- 9 Don't know

5m. And, overall, how satisfied are you with your academic preparation for your current program of study? [1172][V163]

- 5 Very satisfied
- 4 Satisfied
- 3 Neither satisfied nor dissatisfied
- 2 Dissatisfied
- 1 Very dissatisfied
- 8 Refused
- 9 Don't know

IF ATTENDING SCHOOL FULL-TIME IN Q.1, GO TO Q.34:

6. During the week of _____ (**REFERENCE WEEK**) were you... **READ LIST**

- 1 Employed or self-employed [1173][V164] -- **CONTINUE**
- 2 Employed or self-employed, but looking for another job -- **CONTINUE**
- 3 Not employed, but had accepted a job to start shortly -- **SKIP TO Q.11**
- 4 Not employed, but looking for a job -- **SKIP TO Q.9**
- 5 Not employed, but not looking for a job -- **SKIP TO Q.8**

7. How many jobs did you have during that week?

- 1 One job [1174]
- 2 Two jobs
- 3 Three jobs
- 4 Four jobs or more

IF EMPLOYED IN Q.6 SKIP TO Q.14, ELSE CONTINUE:

8. What was the main reason you were not looking for employment? **RECORD ONLY ONE MENTION**

- 01 Other Reason (Not listed below) [1175 - 1176]
- 02 Wants to travel/on vacation
- 03 Poor personal health/maternity leave
- 04 Personal or family responsibilities
- 05 Not permitted to work/on student visa authorization
- 06 Part-time studies
- 07 Moving/relocating
- 08 Planning to continue with full-time studies
- 09 No jobs in field
- 97 No particular reason
- 98 Refused
- 99 Don't know

IF NOT LOOKING FOR EMPLOYMENT IN Q.6, SKIP TO Q.10, ELSE CONTINUE

9. What is the main reason that you were not employed? **RECORD FIRST MENTION**

- 01 Other [1177 - 1178]
- 02 Not enough jobs were available
- 03 Not enough jobs were available where I can use my training
- 04 Available jobs required more work experience than I have
- 05 Jobs with suitable pay were not available
- 06 Unable or unwilling to leave the area
- 07 Training was not adequate to meet requirements of available jobs
- 08 Laid off/downsized
- 09 Still in school/returning to school/studies
- 10 Caring for children/pregnant
- 11 Seeking part-time work
- 12 VISA student
- 13 On vacation/travelling
- 97 No particular reason
- 98 Refused
- 99 Don't know

**IF NOT EMPLOYED, BUT LOOKING FOR A JOB IN Q.6, GO TO Q.11,
ELSE CONTINUE:**

10. Have you looked for employment since graduation?

- | | | |
|---|------------|-------------------------------------|
| 1 | Yes [1179] | -- CONTINUE |
| 2 | No | -- GO TO (INSTRUCTIONS BEFORE) Q.14 |
| 8 | Refused | -- GO TO (INSTRUCTIONS BEFORE) Q.14 |

11. Have you ever been employed since graduation?

- | | | |
|---|------------|-------------------------------------|
| 1 | Yes [1180] | -- CONTINUE |
| 2 | No | -- GO TO (INSTRUCTIONS BEFORE) Q.14 |
| 8 | Refused | -- GO TO (INSTRUCTIONS BEFORE) Q.14 |

12. How many weeks of full-time employment have you had since graduation?

_____ weeks	98	Refused	99	Don't know [1181-1182]
28 or more weeks				

13. And, how many weeks of part-time employment have you had since graduation?

_____ weeks	98	Refused	99	Don't know [1183-1184]
28 or more weeks				

**IF EMPLOYED, OR NOT EMPLOYED BUT HAVE ACCEPTED A JOB IN Q.6,
OR WAS EMPLOYED IN Q.11 CONTINUE, ELSE GO TO Q.34:**

14. In what month and year did you start your current job (employed in Q.6)/will you start your job (not employed but have accepted job in Q.6)/did you start your last job since graduation (ever employed in Q.11)? If you had more than one job, please tell me about the job that took the most time each week. **IF RESPONDENT DOES NOT RECALL EXACT START DATE, GET BEST APPROXIMATION.**

a. Month

01	January	02	February	03	March [1187 - 1188]
04	April	05	May	06	June
07	July	08	August	09	September 98 Refused
10	October	11	November	12	December 99 Don't

know

b. Year

1991	1991 or earlier [1189 - 1192]						
1992	1992	1993	1993	1994	1994	1995	1995
1996	1996	1997	1997	1998	1998	1999	1999
2000	2000	2001	2001	2002	2002	2003	2003
2004	2004	2005	2005	2006	2006	2007	2007 or later

15. Were you/will you be**READ LIST**

- 1 A permanent employee [1193]
- 2 Self-employed
- 3 Freelance
- 4 A contract employee
- 5 A temporary/occasional or on-call employee
- 6 Seasonal or summer employee
- 7 Elect-to-work employee (VOLUNTERED)
- 8 Refused

**IF NOT EMPLOYED BUT HAVE ACCEPTED A JOB IN Q.6, GO TO Q.18
ELSE CONTINUE:**

16. How many hours per week do/did you work at your job, excluding overtime?

_____ per week [1194 - 1198]

99.00 - 99 hours per week or more

99.98 - Refused → **GO TO Q.18**

**IF THE NUMBER OF HOURS WORKED IN Q.16 IS 2.00 OR LESS,
OR EXCEEDS 60.00 BUT IS LESS THAN 99.90, ASK Q.16a,
ELSE SKIP TO (INSTRUCTIONS BEFORE) Q.17:**

16a. I just want to double check, did you say that you work/worked _____ (**NUMBER OF HOURS GIVEN IN Q.16**) per week, excluding overtime?

- 1 Yes, hours are correct [1199] -- **GO TO Q.18**
- 2 No, hours are not correct -- **GO TO /Q.16**

**IF THE NUMBER OF HOURS WORKED IN Q.16 IS LESS THAN 30, ASK Q.17,
ELSE SKIP TO Q.18:**

17. What was the main reason for working less than 30 hours per week? **RECORD ONLY ONE MENTION.**

- 01 Other [1200 - 1201]
- 02 Number of hours worked are considered full-time in this field
- 03 Could only find part-time work
- 04 Part-time studies
- 05 Personal choice
- 06 Personal health, illness or disabilities
- 07 Caring for own children
- 08 Caring for elder relative
- 09 Other personal/family responsibilities
- 10 Planning full-time studies
- 11 Depends on job workload
- 12 Have other job
- 13 Can't find job in field
- 96 Did work 30 hours or more - **GO TO /Q16**
- 97 No particular reason
- 98 Refused
- 99 Don't know

18. What was/will be your job title and what kind of work were/will you be doing? **GET DETAILS. BE SPECIFIC. ENSURE THE CORRECT SPELLING OF THE TITLE, ASK GRAD IF UNSURE. RECORD ONLY ONE MENTION [1203 - 1206]**

9999 Don't know

19. When you were selected for this job, what was the highest level of educational needed to get this job? **RECORD ONLY ONE MENTION**

- 01 Other [1288 - 1289]
- 02 Some high school
- 03 High school diploma/certificate
- 04 Some postsecondary education
- 05 Some trade or vocational
- 06 Trade or vocation diploma/certificate
- 07 Some college, CEGEP or similar institution including nursing school
- 08 Diploma or certificate from college, CEGEP or similar institution including nursing school
- 09 Some university
- 10 University diploma or certificate below bachelor's level
- 11 Degree, level not specified
- 12 Bachelor/undergraduate degree (e.g. B.A., B.Sc., B.Ed.)
- 13 Master's degree or higher
- 14 Other general job skills
- 15 Co-op placement
- 97 No qualifications specified
- 98 Refused
- 99 Don't know

20. Was this job related to the _____ (PROGRAM NAME) program that you graduated from?

- 1 Yes [1290]
- 2 Yes, partially
- 3 No

21. To what extent did the skills you developed during college help you get your job? Would you say the skills were....**READ LIST 1 - 5**

- 5 Extremely helpful [1291]
- 4 Helpful
- 3 Neither helpful or unhelpful
- 2 Not helpful
- 1 Not at all helpful
- 9 Don't know/Not applicable, had job before college

22. Thinking about the demands of this job, how satisfied are you with each of the following aspects of your program? Please tell me if you were very satisfied, satisfied, neither satisfied or dissatisfied, dissatisfied or very dissatisfied. The first aspect is... **READ AND ROTATE LIST**

	Very Dissatisfied	Dissatisfied	Neither Sat Or Dissat	Satisfied	Very Satisfied	DK/ NA
A. Course content	1	2	3	4	5	9 [1292]
B. Courses were up-to-date	1	2	3	4	5	9 [1293]
C. Overall quality of instruction	1	2	3	4	5	9 [1294]
D. Equipment was up-to-date	1	2	3	4	5	9 [1295]
E. Preparation for the job market	1	2	3	4	5	9 [1296]
F. Skills developed in Co-op, clinical, field placement experience, and career placement services	1	2	3	4	5	9 [1297]

Q.23a. What was/will be your gross starting salary before deductions, excluding overtime?

\$ _____ {dollars and cents} Q.23b [1304 - 1312]

SKIP TO Q.23C2 IF NOT ((Q23A = 0) AND Q23B IS 3.00 OR LESS OR 45.00 OR MORE), ELSE ASK:

Q.23c1 I just wanted to double check, did you say that your salary on an hourly basis is \$ <Q23b> per hour?

- | | | | |
|---|--------------------------------|--------|-----------------|
| 1 | Yes, hourly rate is correct | [1313] | -- GO TO Q.24 |
| 2 | No, hourly rate is not correct | | -- GO TO /Q.23B |

**IF Q.23A = 0 OR Q.16 = 99.98, 99.99, GO TO Q.24
SKIP TO Q.24 IF Q.23C3 IS MORE THAN 3.00 OR LESS THAN 45.00,
ELSE ASK Q.23D:**

Q.23d I'd just like to double check that based on the number of hours that you worked and your gross salary, your salary on an hourly basis before deductions, is about _____ (AMOUNT IN Q23c3) per hour. Is this correct?

- | | | | |
|---|-------------------------|--------|-----------------|
| 1 | Yes, this is correct | [1365] | -- GO TO Q.24 |
| 2 | No, this is not correct | | -- GO TO /Q.23A |

24. What company or organization did you/will you work for? **IF UNSURE OF SPELLING, GET CORRECT SPELLING FROM THE GRADUATE.**

01 Select 01 to record company or organization: [1366 - 1367]

- | | | |
|----|----------------------------|-------------|
| 97 | Self-employed or freelance | →CONTINUE |
| 98 | Refused | →GO TO Q.27 |

25. So that we can know where our graduates are working, could I have the local address of this company? **RECORD STREET NUMBER, NAME AND/OR POSTAL BOX NUMBER HERE. RECORD CITY ON NEXT SCREEN. GET CORRECT SPELLING FROM GRADUATE.**

01 Select 01 to record street address: [1449 - 1450]

- 98 Refused
- 99 Don't know

- GO TO Q.25c
- GO TO Q.25c

25c. And, in what city is that? **RECORD CITY HERE. RECORD PROVINCE ON NEXT SCREEN. GET CORRECT SPELLING FROM GRADUATE.**

01 Select 01 to record city: [1532 - 1533]

98 Refused -- **GO TO Q.27**

99 Don't know -- **GO TO Q.27**

25f. And, what province is that in? **IF GRAD LIVES IN USA, RECORD STATE BELOW**

NL [A]	PE [C]	NS [B]	NB [1615 - 1616] [E]
QC [G, H, J]		ON [K,L,M,N,P]	MB [R] SK [S]
AB [T]		BC [V]	NT [X] YT [Y]
NU [X]			

AK	AL	AR	AZ
CA	CO	CT	DC
DE	GA	HI	IA
ID	IL	IN	FL
KS	KY	LA	MA
MD	ME	MI	MN
MO	MS	MT	NC
ND	NE	NJ	NH
NM	NV	NY	OH
OK	OR	PA	RI
SC	SD	TN	TX
UT	VA	VT	WA
WI	WV	WY	

XX -Outside of Canada or USA

YY -Refused

IF Q.25f = XX, ASK Q.25g, ELSE GO TO Q.26:

25g. Record country where grad is working here: [1617-1618]

01 Other (Specify)_____

26. And, could I have the postal code of the place where you work/worked?
 _____ [1700 - 1705]

27. What type of business, industry or service is this?

SECTION B - GRADUATE'S EMPLOYER CONSENT

IF NOT EMPLOYED IN Q.6, GO TO Q.34,

IF EMPLOYED IN Q.6 AND SELF-EMPLOYED OR FREELANCE IN Q.15, GO TO Q.114, ELSE CONTINUE:

28i. To help improve its programs, _____ (**COLLEGE FROM LIST**) College would like to survey employers who have hired graduates of the college to ask their opinion of the relevance of the college's programs. Would you give the college permission to contact your employer? Any information that is collected from the employer is collected under the same authority, subsection 8 (2) of Ontario Regulation 34/03 made under the Ministry of Training, Colleges and Universities Act, and will be used for the same purposes as described at the beginning of the interview – to help students and graduates make informed career decisions and to review programs. Anonymous information is provided to the Ministry to produce the annual aggregated employment profile of graduates and to report on the performance of colleges.

IF GRADUATE REFUSES BECAUSE THEY FEEL IT'S AN EVALUATION OF THEIR JOB PERFORMANCE, SAY:

28. This would in no way be an evaluation of your job performance. Instead, we are asking about the relevance of the college's programs.

IF GRADUATE REFUSES BECAUSE THEIR JOB IS NOT RELATED TO THEIR PROGRAM, SAY:

The college would like to survey employers about general job skills even if your job is not related to your program.

IF GRADUATE REFUSES BECAUSE THEY WANT TO SEE IF THEIR EMPLOYER WOULD AGREE TO BE SURVEYED, ASK IF WE CAN GET THEIR PERMISSION NOW AND IF THE EMPLOYER LATER REFUSES, THEY CAN CALL US BACK AT 1-877-60-FORUM TO REMOVE THEIR NAME.

IF GRADUATE STILL REFUSES, ASK IF THEY WOULD LIKE TO TALK TO SOMEONE AT THE COLLEGE: <C1 ><C2 >

- | | | |
|---|---|----------------------|
| 1 | Yes, permission given [1818] [V221] | → CONTINUE |
| 2 | No, permission not given | → GO TO Q.114 |
| 3 | No, permission not given, will talk to employer | → GO TO Q.114 |

29. Could you please give me your immediate supervisor's name? **GET CORRECT SPELLING OF SUPERVISOR'S NAME FROM THE GRADUATE. IF REFUSED OR DON'T KNOW, SELECT 98 OR 99, DON'T USE OPEN END BOX.**

Immediate supervisor's name: _____ [1819 - 1820]

- 98 Refused
99 Don't know

- 29c. And, what is your supervisor's job title?

Immediate supervisor's job title: _____ [1902 - 1903]

- 98 Refused
99 Don't know

30. And could I have your supervisor's phone number, starting with the area code?

Telephone number: _____ [1985 - 1996]

- 9999999998 Refused
9999999999 Don't know

- 30a. Record supervisor's extension here:

Extension number: ____ ____ ____ ____ ____ [1997 - 2001]
99999 - Has no extension

Thank you for giving permission to contact your employer. To ensure that your employer knows that we have your permission, would you please let your supervisor know that they will be contacted by the Forum Research call centre in the next two months. The questions we will be asking your supervisor can be found on the Ministry's web site at www.edu.gov.on.ca/eng/document/serials/eprofile03-04/index.html.

If your employer requires written permission, or would like more information about the study, please direct them to the KPI web site www.collegekpi.com, a copy of the consent form is available there.

SECTION C - GRADUATE SECOND JOB

IF GRADUATE HAS MORE THAN ONE JOB IN Q.7 CONTINUE, ELSE GO TO Q.31:

114a Now I'd like to ask you about your other job [2004 - 2005]

115. Not asked

116. How many hours per week do/did you work at your job, excluding overtime?
RECORD FULL DIGITS AND ZERO FILL.

_____ per week [2006 - 2010]

**IF THE NUMBER OF HOURS WORKED IN Q.116 2.00 OR LESS,
OR EXCEEDS 60.00 BUT IS LESS THAN 99.90, ASK Q.116a,
ELSE SKIP TO (INSTRUCTIONS BEFORE) Q.117:**

116a. I just want to double check, did you say that you work/worked _____ (NUMBER OF HOURS GIVEN IN Q.116) per week in this job, excluding overtime?

- | | | |
|---|-------------------------------|----------------------|
| 1 | Yes, hours are correct [2011] | →GO TO Q.118 |
| 2 | No, hours are not correct | →GO TO /Q.116 |

120. Was this job related to the _____ (PROGRAM NAME) program that you graduated from? **DO NOT ACCEPT A "DON'T KNOW" IN THIS QUESTION**

- | | |
|---|--|
| 1 | Yes [2015] |
| 2 | Yes, partially |
| 3 | No |
| 9 | Don't know [Response option not available after 98s] |

SECTION D - GRADUATE PROGRAM EVALUATION

31. I'm going to read out a number of skills and abilities that may be required of employees. For each skill and ability, please tell me how important that skill and ability is to performing your own work. Please tell me if the skill is extremely important, important, neither important or unimportant, unimportant or not at all important. The first skill and ability is... **READ AND ROTATE LIST A - R**

	Not at all Important	Not Important	Neither Imp Nor Unimp	Important	Extremely Important	NA/ DK
A. Specific job-related knowledge demonstrates conceptual knowledge related to the work	1	2	3	4	5	9 [2018]
B. Specific job-related skills uses specific technical skills related to the work being done	1	2	3	4	5	9 [2019]
C. Oral communication speaks in a clear, concise and correct manner	1	2	3	4	5	9 [2020]
D. Written communications writes in a clear, concise and correct manner	1	2	3	4	5	9 [2021]
E. Comprehension demonstrates understanding by restating information, ideas, concepts in different ways	1	2	3	4	5	9 [2022]
F. Math skills applies math techniques with the accuracy required to solve problems and make decisions	1	2	3	4	5	9 [2023]
G. Computer skills uses computers and other technological tools necessary to perform required tasks	1	2	3	4	5	9 [2024]
H. Critical thinking evaluates his/her own thinking throughout the steps and processes used in problem solving and decision making	1	2	3	4	5	9 [2025]
I. Problem solving evaluates the validity of arguments based on qualitative and quantitative information	1	2	3	4	5	9 [2026]
J. Research and analysis collects, analyzes, and organizes relevant necessary information	1	2	3	4	5	9 [2027]
K. Teamwork interacts with others in ways that contribute to effective working relationships and achievement of goals	1	2	3	4	5	9 [2028]
L. Organization and planning determines tasks and resources to complete project objectives	1	2	3	4	5	9 [2029]
M. Time management sets priorities and allocates time efficiently to complete several tasks within specific deadlines	1	2	3	4	5	9 [2030]
N. Quality of work performs tasks accurately and pays attention to detail	1	2	3	4	5	9 [2031]
O. Productivity is productive in completion of tasks	1	2	3	4	5	9 [2032]
P. Creative and Innovative creates innovative strategies and/or products that meet identified needs	1	2	3	4	5	9 [2033]
Q. Adaptable adapts to new situations and demands by applying and/or updating his/her knowledge and skills	1	2	3	4	5	9 [2034]
R. Responsible	1	2	3	4	5	9 [2035]

takes responsibility for her/his own actions and decisions

32. When you first started working after graduation how satisfied were you with your educational preparation for the following skills and abilities. Please tell me if you were very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied or very dissatisfied. The first skill and ability is... **READ AND ROTATE LIST A-R. SKIP THOSE ITEMS RATED NOT APPLICABLE IN Q.31.**

	Very Dissatisfied	Dissatisfied	Neither Sat Nor Dissat	Satisfied	Very Satisfied	NA/ DK
A. Specific job-related knowledge demonstrates conceptual knowledge related to the work	1	2	3	4	5	9 [2036]
B. Specific job-related skills uses specific technical skills related to the work being done	1	2	3	4	5	9 [2037]
C. Oral communication speaks in a clear, concise and correct manner	1	2	3	4	5	9 [2038]
D. Written communications writes in a clear, concise and correct manner	1	2	3	4	5	9 [2039]
E. Comprehension demonstrates understanding by restating information, ideas, concepts in different ways	1	2	3	4	5	9 [2040]
F. Math skills applies math techniques with the accuracy required to solve problems and make decisions	1	2	3	4	5	9 [2041]
G. Computer skills uses computers and other technological tools necessary to perform required tasks	1	2	3	4	5	9 [2042]
H. Critical thinking evaluates his/her own thinking throughout the steps and processes used in problem solving and decision making	1	2	3	4	5	9 [2043]
I. Problem solving evaluates the validity of arguments based on qualitative and quantitative information	1	2	3	4	5	9 [2044]
J. Research and analysis collects, analyzes, and organizes relevant necessary information	1	2	3	4	5	9 [2045]
K. Teamwork interacts with others in ways that contribute to effective working relationships and achievement of goals	1	2	3	4	5	9 [2046]
L. Organization and planning determines tasks and resources to complete project objectives	1	2	3	4	5	9 [2047]
M. Time management sets priorities and allocates time efficiently to complete several tasks within specific deadlines	1	2	3	4	5	9 [2048]
N. Quality of work performs tasks accurately and pays attention to detail	1	2	3	4	5	9 [2049]
O. Productivity is productive in completion of tasks	1	2	3	4	5	9 [2050]
P. Creative and Innovative creates innovative strategies and/or products that meet identified needs	1	2	3	4	5	9 [2051]
Q. Adaptable adapts to new situations and demands by applying and/or updating his/her knowledge and skills	1	2	3	4	5	9 [2052]

R. Responsible	1	2	3	4	5	9 [2053]
takes responsibility for her/his own actions and decisions						

33. How would you rate your OVERALL SATISFACTION with the college preparation for the type of work you were doing?

- 5 Very satisfied [2054]
- 4 Satisfied
- 3 Neither satisfied or dissatisfied
- 2 Dissatisfied
- 1 Very Dissatisfied
- 8 Refused
- 9 Don't know

34. And, how would you rate your SATISFACTION with the usefulness of your college education in achieving your goals after graduation? Please tell me if you were very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied or very dissatisfied. **[KPI measure, used where KPI =1]**

- 5 Very satisfied [2055]
- 4 Satisfied
- 3 Neither satisfied nor dissatisfied
- 2 Dissatisfied
- 1 Very dissatisfied
- 8 Refused
- 9 Don't know

35. Would you recommend the _____ (PROGRAM NAME) program to someone else or not?

- 1 Yes, would recommend [2056]
- 2 No, wouldn't recommend
- 8 Refused -- GO TO Q.37
- 9 Don't know -- GO TO Q.37

36. Why do you say that? **RECORD ONLY ONE MENTION**

37. Would you recommend _____ (COLLEGE NAME) college to someone else or not?

- 1 Yes, would recommend [2140]
- 2 No, wouldn't recommend
- 8 Refused -- GO TO Q.39
- 9 Don't know -- GO TO Q.39

38. Why do you say that? **RECORD ONLY ONE MENTION**

SECTION E - GRADUATE COLLEGE SPECIFIC QUESTIONS

39. - 43. HOLD FOR COLLEGE SPECIFIC QUESTIONS

SECTION GF - GRADUATE VALIDATION

44a. Finally, for survey validation purposes, could you give me the month of your birth?

01	January	05	May	09	September [2344 - 2345]
02	February	06	June	10	October
03	March	07	July	11	November
04	April	08	August	12	December
98	Refused				

44b And, could I have the day of month in _____ [month in Q44a] that you were born?

01	09	17	25 [2346 - 2347]
02	10	18	26
03	11	19	27
04	12	20	28
05	13	21	29
06	14	22	30
07	15	23	31
08	16	24	
98	Refused		

**IF NOT EMPLOYED BUT LOOKING IN Q.6, THEN ASK Q.45,
ELSE SKIP TO NOTE BEFORE EMPLOYER QUESTIONS:**

Q.45 If you would like some help in finding a job, I can give you the name and telephone of someone at the college who can assist you?

1	Yes, provide name and number [2396]	→ CONTINUE
2	No, don't provide name and number	→ SKIP TO NOTE BEFORE EMPLOYER QUESTIONS

Q.46 You may call _____ (COLLEGE CONTACT FROM C.1A) at _____ (PHONE NUMBER FROM C.2A) [2397]

**IF EMPLOYED IN Q.6 AND SELF-EMPLOYED OR FREELANCE IN Q.15,
GO TO Q.71 IN EMPLOYER SURVEY, ELSE THANK RESPONDENT AND TERMINATE**